21 NCAC 14B .0608 COMPLAINTS

(a) The Board shall accept any complaint alleging violation of the Cosmetic Art Act or this Chapter for investigation and disciplinary action per G.S. 88B-24.
(b) The complaint shall be filed in writing with the Board. Complaints will be accepted through the Board's online complaint portal at www.nccosmeticarts.com. Upon receipt of a complaint, Board staff shall review the content for jurisdiction and when finding authority under G.S. 88B assign the complaint for investigation. Complaints received alleging violation outside the jurisdictional authority of the Board shall be forwarded to the appropriate agency and the complainant notified, if contact information is provided by the complainant.
(c) The Board shall notify the complainant and the respondent in any complaint filed with the Board of the disposition of the case.

History Note: *Authority G.S. 88B-4;*
Eff. December 1, 2016;
Readopted Eff. April 1, 2026.